

## EDUCATION & YOUTH OVERVIEW & SCRUTINY COMMITTEE

<b>Date of Meeting</b>	Thursday 26 <sup>th</sup> September, 2019
<b>Report Subject</b>	Year-end Council Plan Monitoring Report 2018/19
<b>Cabinet Member</b>	Leader of the Council and Cabinet Member for Education
<b>Report Author</b>	Chief Officer (Education & Youth)
<b>Type of Report</b>	Operational

### EXECUTIVE SUMMARY

The Council Plan 2018/23 was adopted by the Council in June 2018. This report presents the monitoring of progress at the end 2018/19 for the Council Plan priority 'Learning Council' relevant to the Education & Youth Overview & Scrutiny Committee.

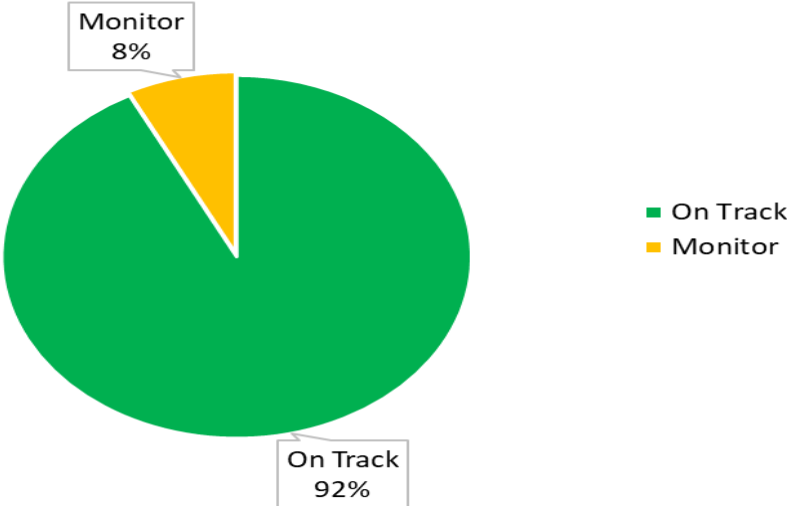
This monitoring report for the 2018/19 Council Plan is a positive report, with 92% of activities being assessed as having made good progress, and 89% on track to achieve the desired outcome. Performance indicators show good progress with 70% on target, 20% are being monitored and 10% off track. Risks are also being successfully managed with the majority being assessed as moderate (64%), minor (14%) or insignificant (11%).

This report is an exception based report and therefore detail focuses on the areas of under-performance.

### RECOMMENDATIONS

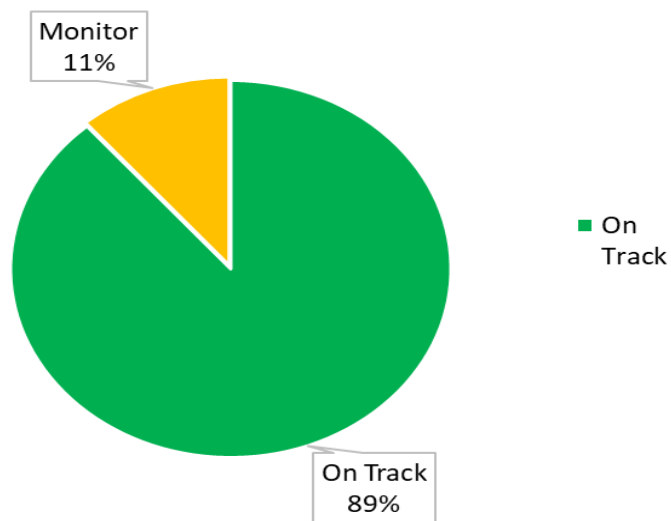
1	That the Committee consider the Year-end Council Plan Monitoring Report 2018/19 to monitor under performance and request further information as appropriate.
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## REPORT DETAILS

1.00	EXPLAINING THE COUNCIL PLAN 2018/19 MONITORING REPORT						
1.01	The Council Plan monitoring reports give an explanation of the progress that has been made toward the delivery of the impacts set out in the 2018/19 Council Plan. The narrative is supported by performance indicators and / or milestones which evidence achievement. In addition, there is an assessment of the strategic risks and the level to which they are being controlled.						
1.02	This is an exception based report and detail therefore focuses on the areas of under-performance.						
1.03	<p><b>Monitoring our Activities</b></p> <p><u>ACTIVITIES PROGRESS</u></p> <p>Each of the sub-priorities have high level activities which are monitored over time. 'Progress' monitors progress against scheduled activity and has been categorised as follows: -</p> <ul style="list-style-type: none"> <li>• RED: Limited Progress – delay in scheduled activity; not on track</li> <li>• AMBER: Satisfactory Progress – some delay in scheduled activity, but broadly on track</li> <li>• GREEN: Good Progress – activities completed on schedule, on track</li> </ul> <p><u>ACTIVITIES OUTCOME</u></p> <p>A RAG status is also given as an assessment of our level of confidence at this point in time in achieving the 'outcome(s)' for each sub-priority. Outcome has been categorised as: -</p> <ul style="list-style-type: none"> <li>• RED: Low – lower level of confidence in the achievement of the outcome(s)</li> <li>• AMBER: Medium – uncertain level of confidence in the achievement of the outcome(s)</li> <li>• GREEN: High – full confidence in the achievement of the outcome(s)</li> </ul>						
1.04	<p>In summary our overall progress against the high level activities is: -</p> <p style="text-align: center;">Action Progress RAG Status</p>  <p>A pie chart titled 'Action Progress RAG Status' showing the distribution of progress against high-level activities. The chart is divided into two segments: a large green segment representing 'On Track' at 92%, and a smaller yellow segment representing 'Monitor' at 8%. A legend to the right of the chart identifies the colors: green for 'On Track' and yellow for 'Monitor'. Labels with leader lines point to each segment, showing the category and percentage.</p> <table border="1"> <thead> <tr> <th>RAG Status</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>On Track</td> <td>92%</td> </tr> <tr> <td>Monitor</td> <td>8%</td> </tr> </tbody> </table>	RAG Status	Percentage	On Track	92%	Monitor	8%
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## ACTIVITIES OUTCOME:

Action Outcome RAG Status



No activities have been assessed as 'red' for progress or outcome.

1.05

### Monitoring our Performance

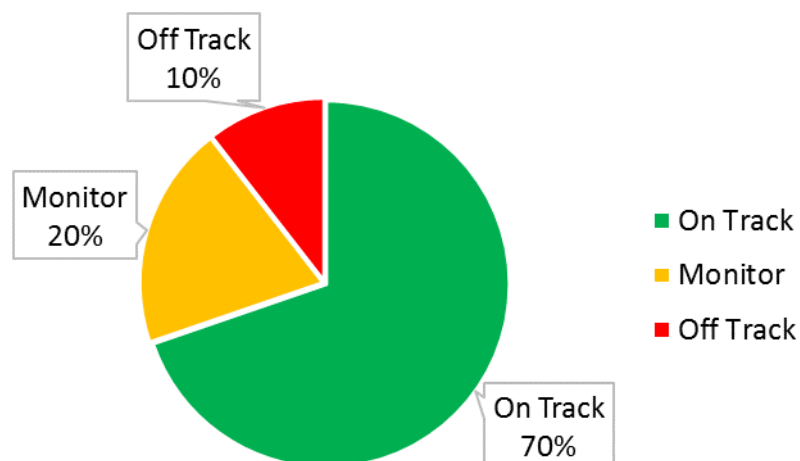
Analysis of performance against the Improvement Plan performance indicators is undertaken using the RAG (Red, Amber Green) status. This is defined as follows: -

- RED equates to a position of under-performance against target.
- AMBER equates to a mid-position where improvement may have been made but performance has missed the target.
- GREEN equates to a position of positive performance against target.

1.06

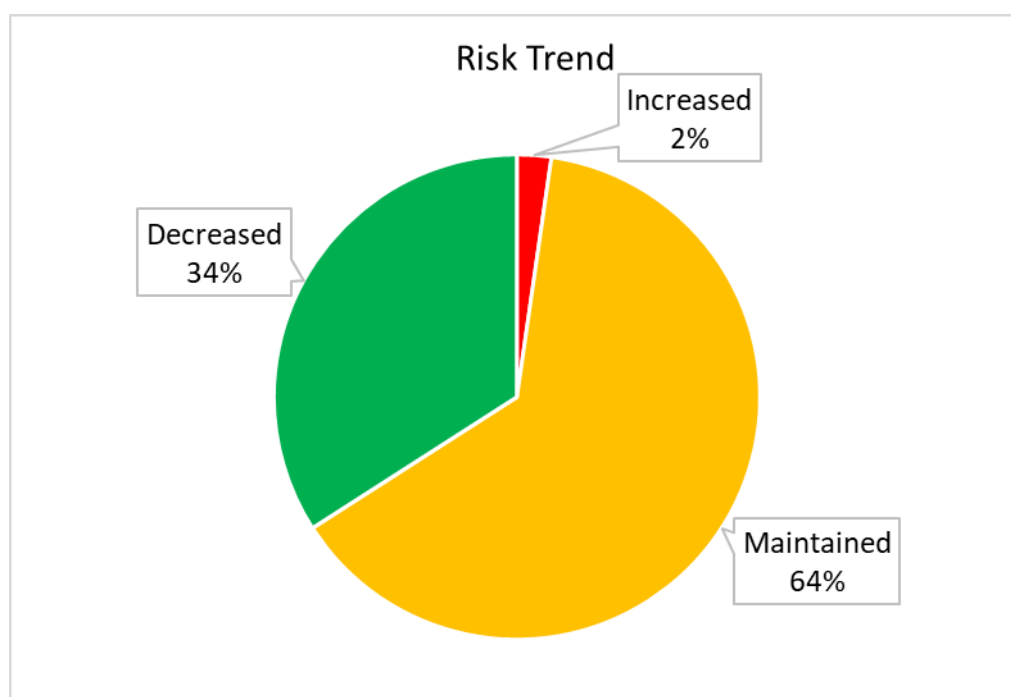
Analysis of current levels of performance against the end of year target shows the following: -

Performance RAG Status



1.07	<p>The performance indicators which showed a red RAG status for overall performance against target for the year, relevant to the Education &amp; Youth Overview &amp; Scrutiny Committee are:</p> <p><b>Priority: Learning Council</b></p> <p><b>The percentage of attendance across the portfolio PRU (Pupil Referral Unit)</b> Target: 72%; end of year performance: 67.4%</p> <p>Attendance remains a priority for the PRU with a range of interventions being offered to encourage pupil engagement. The pupils attending this specialist provision are presenting with ever increasing complex needs which affects their ability to access the provision.</p> <p><b>Number of new pupils engaging with the TRAC programme</b> Target: 120 pupils; end of year performance: 102</p> <p>Staffing vacancies have impacted on the ability of the TRAC team to engage with the projected numbers for 2018-19.</p>										
1.08	<p><b>Monitoring our Risks</b> Analysis of the current risk levels for the strategic risks identified in the Council Plan is as follows:</p> <div data-bbox="365 965 1410 1682"> <p style="text-align: center;"><b>Current Risk Status</b></p> <table border="1"> <thead> <tr> <th>Risk Level</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Moderate</td> <td>64%</td> </tr> <tr> <td>Minor</td> <td>14%</td> </tr> <tr> <td>Insignificant</td> <td>11%</td> </tr> <tr> <td>Major</td> <td>11%</td> </tr> </tbody> </table> </div>	Risk Level	Percentage	Moderate	64%	Minor	14%	Insignificant	11%	Major	11%
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Analysis of the current direction of travel in significance of the strategic risks identified in the Council Plan is as follows:



1.09	<p>The major (red) risk identified for the Education &amp; Youth Overview &amp; Scrutiny Committee is: -</p> <p><b>Priority: Learning Council</b>  <b>Risk: Limited funding to address the backlog of known repair and maintenance works in Education &amp; Youth assets.</b></p> <p>Continuation of the School Modernisation programme is one of the strategic options available to address the repair and maintenance backlog. The programme continuation will also i) Support a reduction of unfilled places ii) Provide a more efficient school estate and concentrate resources on teaching by removal of unwanted fixed costs in infrastructure and leadership iii) Ensure that the condition and suitability of the school estate is improved. Additionally, in future year's capital business cases will be submitted through the Council process to supplement the 21st Century Schools investment programme.</p>
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<b>2.00</b>	<b>RESOURCE IMPLICATIONS</b>
2.01	There are no specific resource implications for this report.

<b>3.00</b>	<b>CONSULTATIONS REQUIRED / CARRIED OUT</b>
3.01	The Council Plan Priorities are monitored by the appropriate Overview and Scrutiny Committees according to the priority area of interest.
3.02	Chief Officers have contributed towards reporting of relevant information.

<b>5.00</b>	<b>APPENDICES</b>
5.01	Appendix 1 - Council Plan 2018/19 Year-end Monitoring Report – Learning Council.

<b>4.00</b>	<b>RISK MANAGEMENT</b>
4.01	Progress against the risks identified in the Council Plan is included in the report at Appendix 1. Summary information for the risks assessed as major (red) is covered in paragraphs 1.07 and 1.09 above.

6.00	LIST OF ACCESSIBLE BACKGROUND DOCUMENTS
6.01	<p><b>Council Plan 2017/18:</b> <a href="http://www.flintshire.gov.uk/en/Resident/Council-and-Democracy/Improvement-Plan.aspx">http://www.flintshire.gov.uk/en/Resident/Council-and-Democracy/Improvement-Plan.aspx</a></p> <p><b>Contact Officer:</b> Ceri Shotton</p> <p><b>Telephone:</b> 01352 702305</p> <p><b>E-mail:</b> <a href="mailto:ceri.shotton@flintshire.gov.uk">ceri.shotton@flintshire.gov.uk</a></p>

7.00	GLOSSARY OF TERMS																																												
7.01	<b>Council Plan:</b> the document which sets out the annual priorities of the Council. It is a requirement of the Local Government (Wales) Measure 2009 to set Improvement Objectives and publish a Council Plan.																																												
7.02	<b>Risks:</b> These are assessed using the improved approach to risk management endorsed by Audit Committee in June 2015. The new approach, includes the use of a new and more sophisticated risk assessment matrix which provides greater opportunities to show changes over time.																																												
7.03	<p><b>Risk Likelihood and Impact Matrix</b></p> <table><tr><td rowspan="4">Impact Severity</td><td>Catastrophic</td><td>Y</td><td>A</td><td>R</td><td>R</td><td>B</td><td>B</td></tr><tr><td>Critical</td><td>Y</td><td>A</td><td>A</td><td>R</td><td>R</td><td>R</td></tr><tr><td>Marginal</td><td>G</td><td>Y</td><td>A</td><td>A</td><td>A</td><td>R</td></tr><tr><td>Negligible</td><td>G</td><td>G</td><td>Y</td><td>Y</td><td>A</td><td>A</td></tr><tr><td colspan="2"></td><td>Unlikely (5%)</td><td>Very Low (15%)</td><td>Low (30%)</td><td>Significant (50%)</td><td>Very High (65%)</td><td>Extremely High (80%)</td></tr><tr><td colspan="7">Likelihood &amp; Percentage of risk happening</td></tr></table>	Impact Severity	Catastrophic	Y	A	R	R	B	B	Critical	Y	A	A	R	R	R	Marginal	G	Y	A	A	A	R	Negligible	G	G	Y	Y	A	A			Unlikely (5%)	Very Low (15%)	Low (30%)	Significant (50%)	Very High (65%)	Extremely High (80%)	Likelihood & Percentage of risk happening						
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	<p>The new approach to risk assessment was created in response to recommendations in the Corporate Assessment report from the Wales Audit Office and Internal Audit.</p>
7.04	<p><b>CAMMS – An explanation of the report headings</b></p>
	<p><b>Actions</b></p> <p><u>Action</u> – Each sub-priority have high level activities attached to them to help achieve the outcomes of the sub-priority.</p> <p><u>Lead Officer</u> – The person responsible for updating the data on the action.</p> <p><u>Status</u> – This will either be 'In progress' if the action has a start and finish date or 'Ongoing' if it is an action that is longer term than the reporting year.</p> <p><u>Start date</u> – When the action started (usually the start of the financial year).</p> <p><u>End date</u> – When the action is expected to be completed.</p> <p><u>% complete</u> - The % that the action is complete at the time of the report. This only applies to actions that are 'in progress'. An action that is 'ongoing' will not produce a % complete due to the longer-term nature of the action.</p> <p><u>Progress RAG</u> – Shows if the action at this point in time is making limited progress (Red), satisfactory progress (Amber) or good progress (Green).</p> <p><u>Outcome RAG</u> – Shows the level of confidence in achieving the outcomes for each action.</p> <p><b>Measures (Key Performance Indicators - KPIs)</b></p> <p><u>Pre. Year Period Actual</u> – The period actual at the same point in the previous year. If the KPI is a new KPI for the year then this will show as 'no data'.</p> <p><u>Period Actual</u> – The data for this quarter.</p> <p><u>Period Target</u> – The target for this quarter as set at the beginning of the year.</p> <p><u>Perf. RAG</u> – This measures performance for the period against the target. It is automatically generated according to the data. Red = a position of under performance against target, Amber = a mid-position where improvement may have been made but performance has missed the target and Green = a position of positive performance against the target.</p> <p><u>Perf. Indicator Trend</u> – Trend arrows give an impression of the direction the performance is heading compared to the period of the previous year:</p> <ul style="list-style-type: none"> <li>• A 'downward arrow' always indicates poorer performance regardless of whether a KPI figure means that less is better (e.g. the amount of days to deliver a grant or undertake a review) or if a KPI figure means that more is better (e.g. number of new jobs in Flintshire).</li> <li>• Similarly an 'upward arrow' always indicates improved performance.</li> </ul> <p><u>YTD Actual</u> – The data for the year so far including previous quarters.</p> <p><u>YTD Target</u> – The target for the year so far including the targets of previous quarters.</p> <p><u>Outcome RAG</u> – The level of confidence of meeting the target by the end of the year. Low – lower level of confidence in the achievement of the target (Red), Medium – uncertain level of confidence in the achievement of the target (Amber) and High - full confidence in the achievement of the target (Green).</p>

	<p><b>Risks</b></p> <p><u>Risk Title</u> – Gives a description of the risk.</p> <p><u>Lead Officer</u> – The person responsible for managing the risk.</p> <p><u>Supporting Officer</u> – The person responsible for updating the risk.</p> <p><u>Initial Risk Rating</u> – The level of the risk at the start of the financial year (quarter 1). The risks are identified as follows; insignificant (green), minor (yellow), moderate (amber), major (red) and severe (black).</p> <p><u>Current Risk Rating</u> – The level of the risk at this quarter.</p> <p><u>Trend Arrow</u> – This shows if the risk has increased (upward arrow), decreased (downward arrow) or remained the same between the initial risk rating and the current risk rating (stable arrow).</p> <p><u>Risk Status</u> – This will either show as ‘open’ or ‘closed’. If a risk is open then it is still a relevant risk, if the risk is closed then it is no longer a relevant risk; a new risk may be generated where a plan or strategy moves into a new phase.</p>
7.05	<p><b>TRAC</b></p> <p>TRAC 11-24 Project – Using a range of interventions, a project to support young people aged 11-24 disengaging with education and at risk of becoming not in education, employment and training.</p>